



MISERICORDIA
UNIVERSITY

MyMU Parent Password Reset Instructions

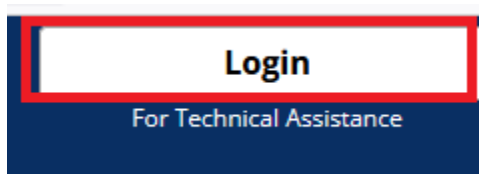
myMU Parent Website Password Reset Instructions

Parent Password Reset

Parents will use the following steps to reset their password in the following scenarios.

- The set link expired before the parent had a chance to set their initial password.
- The parent would like to change their password.
- The parent forgot their password.

1. Navigate to the myMU Parent website <https://mymu.misericordia.edu/parent/PARENTS>
2. Click the Login button.



3. Enter the parent's Username and click the Continue button on the Login page.

MISERICORDIA UNIVERSITY Parent Portal Login

Welcome to the Misericordia University Parent Portal. Please login to the portal below.

A screenshot of the login form on the Misericordia University Parent Portal. It features a text input field labeled "Username:" containing the text "someusername". Below the input field is a blue button labeled "Continue". The entire form area is enclosed in a red rectangular border.

If you need assistance logging in, please contact the Misericordia IT Help Desk at (570) 674-8087.

IT Help Desk Hours

Monday to Friday 9:00 AM to 4:30 PM

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Parent Portal Login

Welcome to the Misericordia University Parent Portal. Please login to the portal below.

Username:

Password:

[I forgot my password](#)

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4. Click the "I forgot my password" link.
5. Enter the e-mail address that the student provided for the parent on the FERPA permissions form and click Send.

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Parent Portal Login

Reset password

Required field *

Please enter your email address to reset your password.

Email address *

If you need assistance logging in, please contact the Misericordia IT Help Desk at (570) 674-8087.

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6. A reset e-mail will be sent to the parent's e-mail address.

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Parent Portal Login

Reset password

Please check your email for instructions on resetting your password.

E-mail Text:

Someone has requested to reset your password. The following link will expire after 60 minutes.

[Click here to reset your password](#)

If you did not make this request, please ignore this email.

7. Click the "Click here to reset your password" link. The parent will be taken to the reset password page. The new password must be between 8 and 16 characters long. Please ensure your password is at least 8 characters long and meets all of the following requirements: Contains at least 1 uppercase character, at least 1 lowercase character, at least 1 number (0 – 9), and 1 non-alphabetic character (!,\$,#,%). You cannot repeat any of your previous 3 passwords nor utilize your account name.

MISERICORDIA UNIVERSITY

Parent Portal Login

Reset password

The new password you choose must be between 8 and 16 characters long.
Requirements: Contains at least 1 uppercase character, at least 1 lowercase character, and does not contain any of your previous 3 passwords nor utilize your account name.

Required field *

New password: *

Show the passwords

Confirm new password: *

Reset

Continue

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8. Enter the new password, confirm it, and click the **Reset** button. The "Password changed" message will then appear to you.

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Parent Portal Login

Reset password

The new password you choose must be between 8 and 16 characters long.
Requirements: Contains at least 1 uppercase character, at least 1 lowercase character, at least 1 number, and does not contain your previous 3 passwords nor utilize your account name.

 Password changed.

Continue

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9. Click Continue button to log into the myMU Parent website.
10. Enter the parent's username and click Continue.

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Username:

Continue

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11. Enter the new password created and click the Login button.

MISERICORDIA UNIVERSITY

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Welcome to the Misericordia University Parent Portal. Please login to the portal below.

Username:

Password:

[I forgot my password](#)

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