MISERICORDIA UNIVERSITY

MyMU Parent
Password Reset Instructions

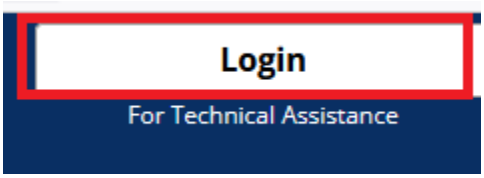
myMU Parent Website Password Reset Instructions

Parent Password Reset

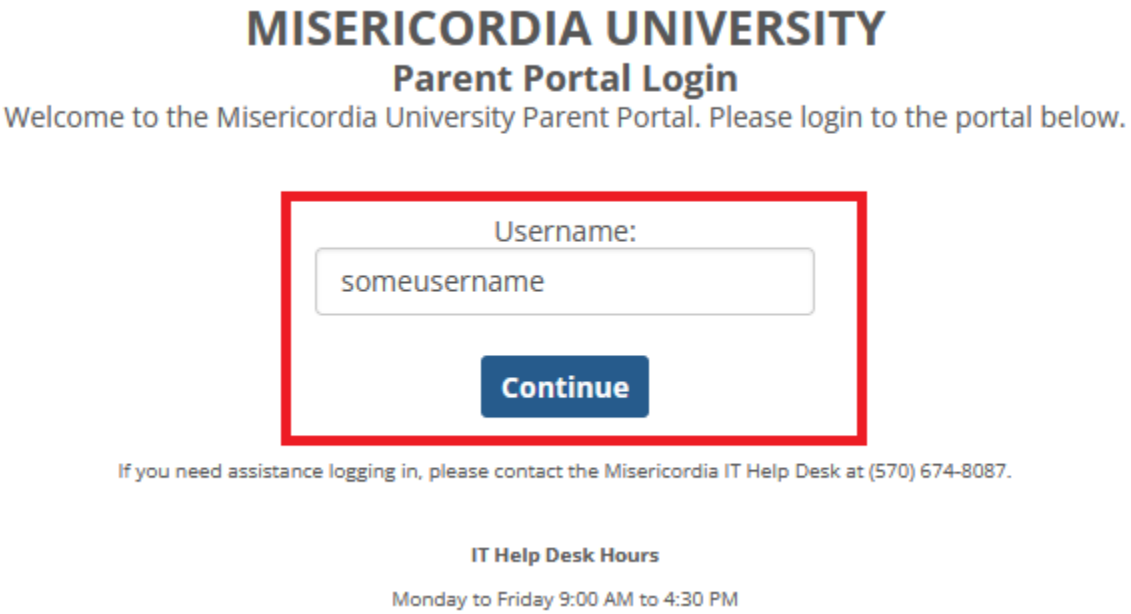
Parents will use the following steps to reset their password in the following scenarios.

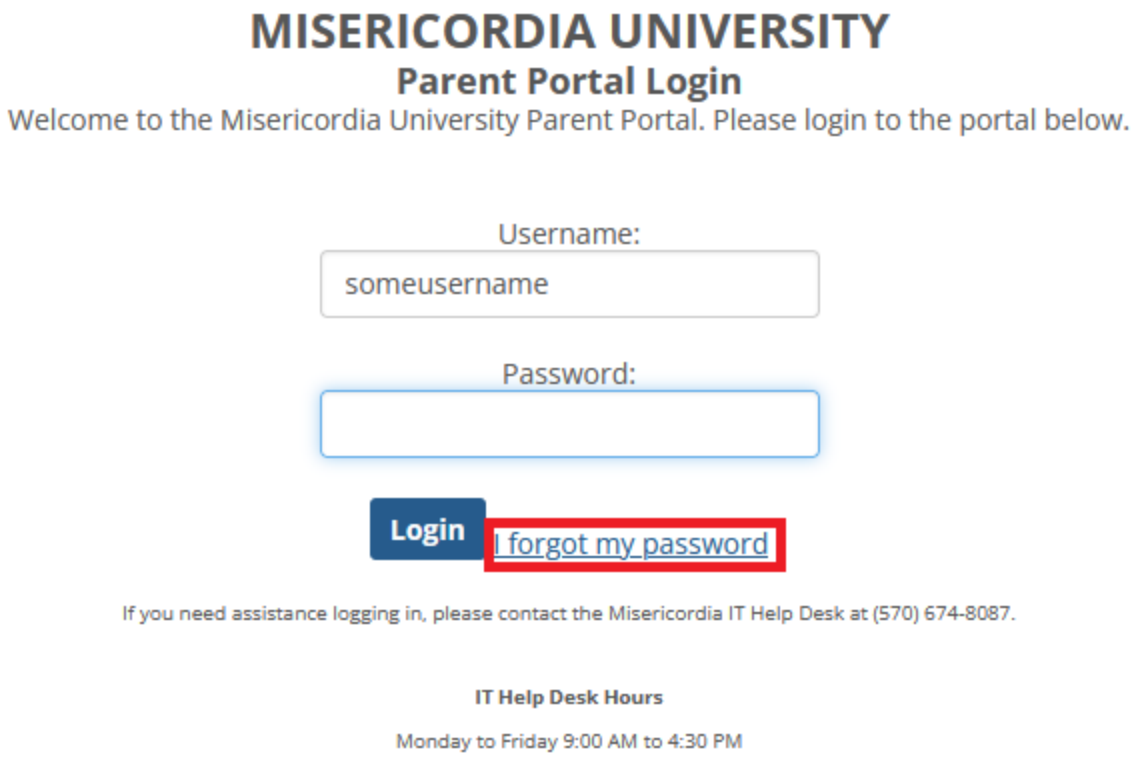
- The set link expired before the parent had a chance to set their initial password.
- The parent would like to change their password.
- The parent forgot their password.

1. Navigate to the myMU Parent website https:\\mymu.misericorida.edu\parent\PARENTS
2. Click the Login button.

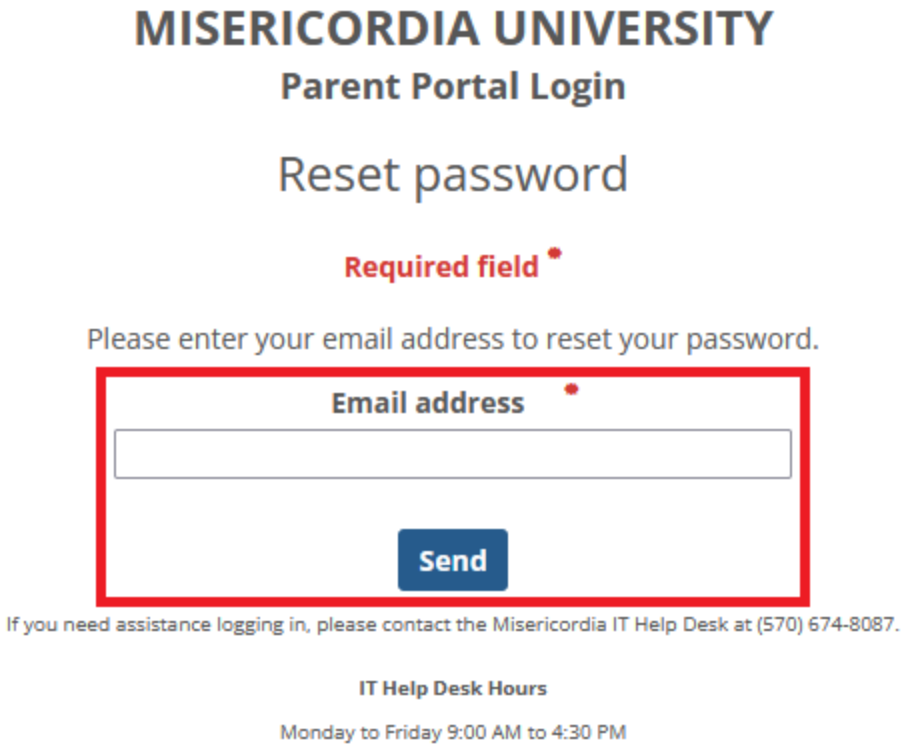


3. Enter the parent's Username and click the Continue button on the Login page.

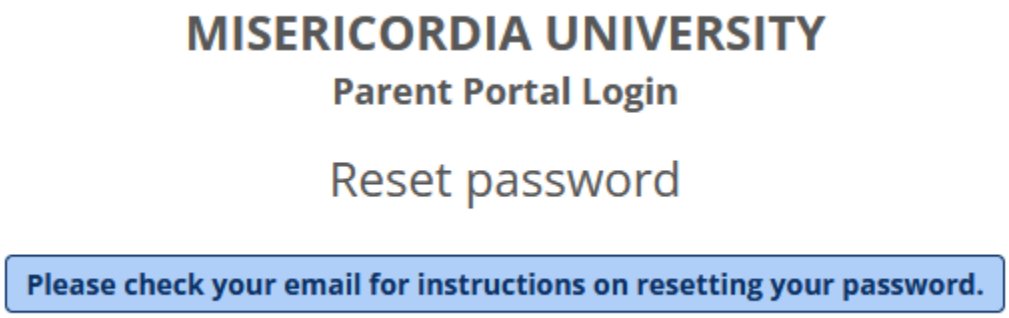




4. Click the “I forgot my password” link.
5. Enter the e-mail address that the student provided for the parent on the FERPA permissions form and click Send.



6. A reset e-mail will be sent to the parent's e-mail address.

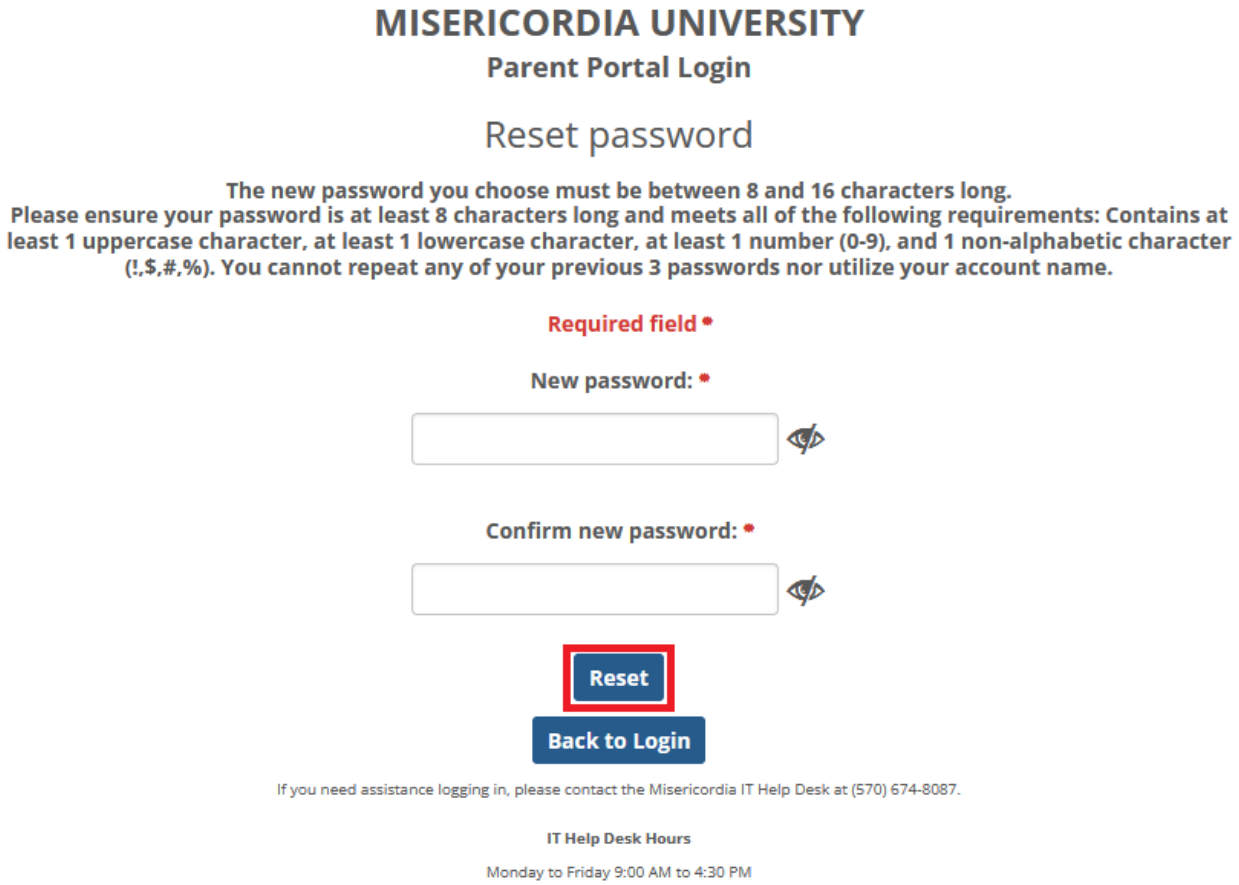


E-mail Text:

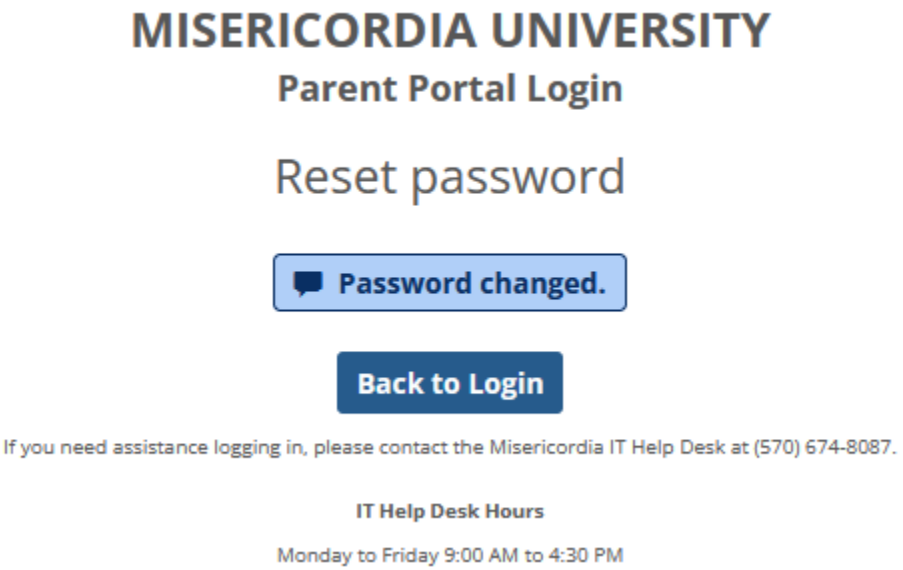
Someone has requested to reset your password. The following link will expire after 60 minutes.
Click here to reset your password
If you did not make this request, please ignore this email.

7. Click the "Click here to reset your password" link. The parent will be taken to the reset password page. The new password must be between 8 and 16 characters long. Please ensure your password is at least 8 characters long and meets all of the following requirements: Contains at least 1 uppercase character, at least 1 lowercase character, at least 1 number (0 –

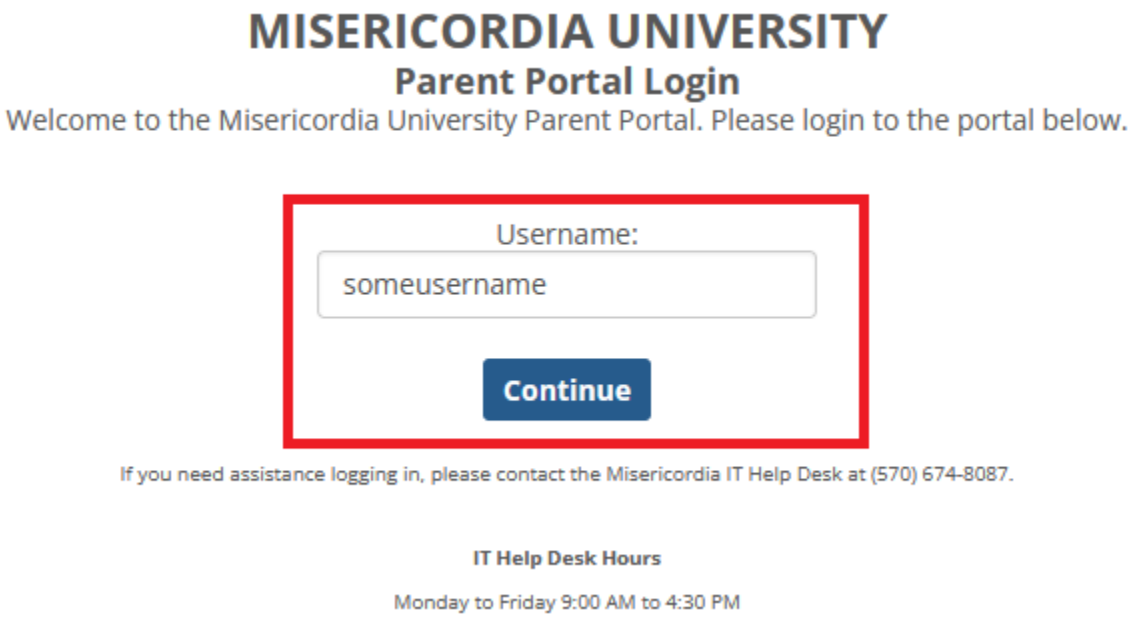
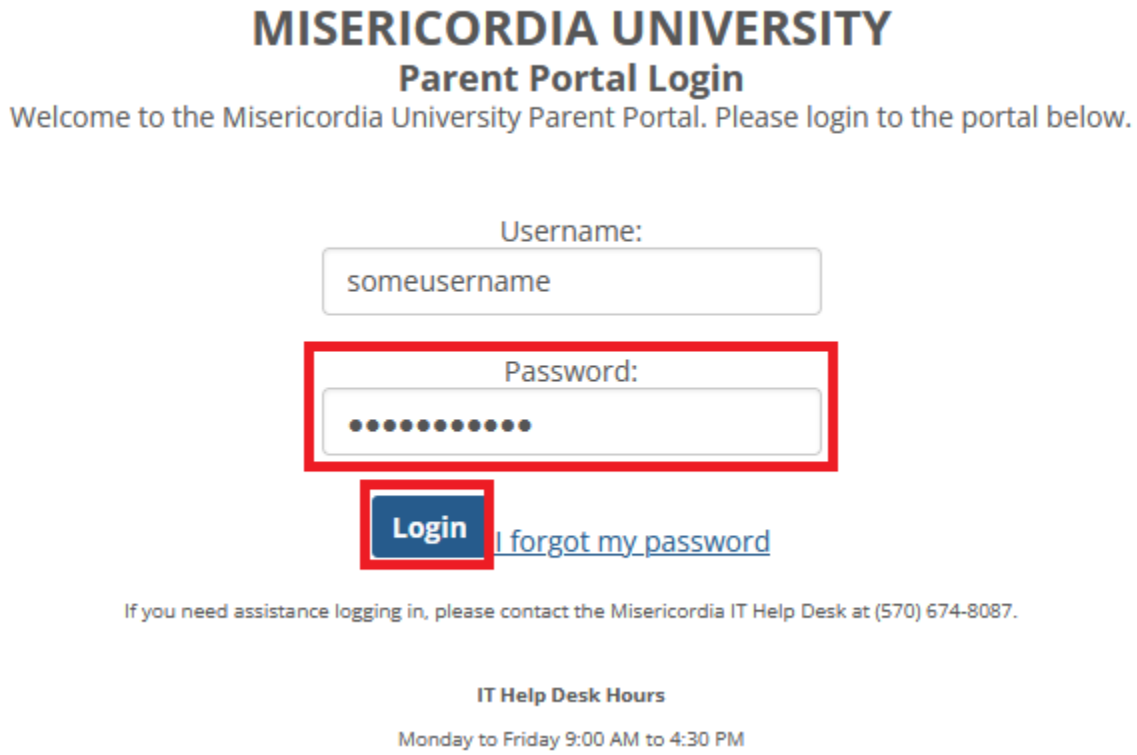
9), and 1 non-alphabetic character (!,$,#,%). You cannot repeat any of your previous 3 passwords nor utilize your account name.



8. Enter the new password, confirm it, and click the Reset button.



9. Click Back to Login button to log into the myMU Parent website.
10. Enter the parent's username and click Continue.



11. Enter the new password created and click the Login button.